PS Payment Services

5.0 OOPS!™ OCCASIONAL OVERDRAFT PRIVILEGE SERVICE

Rev: 11/20/2025

SERVICE POLICY

Kinetic Credit Union ("we, us or our") offers the OOPS!™ Occasional Overdraft Privilege Service program. If your account qualifies for OOPS!™, we will consider, without obligation on our part, paying items for which your account has insufficient or unavailable funds, instead of automatically returning those items unpaid. This document explains how OOPS!™ operates.

Transactions that May Qualify for OOPS!™

An overdraft occurs when you do not have enough money in your account to cover a

transaction. Although there are many reasons why your account might become overdrawn, most overdrafts result from the following:

- You write a check, swipe your debit card or initiate an electronic funds transfer in an amount that exceeds the amount of funds available in your account;
- You deposit a check or other item into your account and the item is returned unpaid, which causes a negative balance in your account once your balance is reduced by the amount of the returned check;
- You have inadequate funds in your account when we assess a fee or service charge; or
- You initiate a transaction before funds deposited into your account are "available" or "finally paid" according to our Funds Availability Policy. For example, if you deposit a check into your account, the proceeds of that check may not be available to you for up to two days after you deposit the check. If you do not have sufficient funds in your account, independent of the check, to cover the transaction, you will incur an overdraft.

The OOPS!™ program applies to a variety of transactions, including checks and other transactions made using your checking account number, automatic bill payments, ATM transactions and everyday debit card transactions; however, we will not include ATM and everyday debit card transactions within our consumer OOPS!™ without first receiving your affirmative consent to do so. Absent your affirmative consent, ATM and everyday debit card transactions generally will not be paid under OOPS!™.

Participation in OOPS!™ is not mandatory. You may opt-out of the service any time by notifying one of our member service representatives. Furthermore, you may revoke your affirmative consent to have ATM and everyday debit card transactions considered for payment under OOPS!™ without removing other items from the service. Simply inform us of your preference.

As noted above, we retain full discretion to decline to pay any item under the OOPS!™ Program. This means we can refuse to pay any overdraft for any reason. Even if we decide to pay an overdraft item, absent an agreement to the contrary, such payment does not create any duty to pay future overdrafts. If we do not authorize and pay an overdraft, your transaction will be declined and we may assess Return Item fees on your account in accordance with your account agreement and the fee schedule in effect at the time of the overdraft.

Fees

For each overdraft item, we will charge the standard per item Overdraft/Return Item Fee set forth in our fee schedule (currently $35.00). There is no limit to the number of per item fees we can charge for overdrawing your account. In addition, under our standard overdraft practices:

- The Credit Union does not charge a checking account participating in the OOPS!™ Program an Overdraft/Return Item Fee for transactions that are less than $3 or that overdraw an account by an aggregate amount of less than $3.

We will notify you by mail if we pay or return any insufficient or unavailable funds items on your account; however, we have no obligation to notify you before we pay or return any item. The amount of any overdrafts – including our fees – is due and payable

immediately or on demand. Also, please note that if we return an item NSF it will likely be automatically re-presented by the financial institution the item was presented for payment and potentially could result in an additional per item Overdraft/Return Fee when re-presented if the amount of the item still exceeds the amount of available funds in your account. Other than specifically referenced above, there is no limit to the number of per item Overdraft/Return Item Fees that can be charged on an individual item or to the frequency with which per item Overdraft/Return Item Fees can be charged.

Accounts Eligible for OOPS!™

OOPS!™ is a discretionary service and is generally limited to an $800 overdraft (negative) balance for eligible personal checking accounts; or a $1,500 overdraft (negative) balance for eligible business checking accounts. Please note that per item overdraft fees count toward your OOPS!™ Limit. We may in our sole discretion limit the number of accounts eligible for OOPS!™ to one account per household or per taxpayer identification number. Further, OOPS!™ is usually extended only to accounts in good standing. An account in good standing exhibits, but is not limited to, the following characteristics:

- The account has been open for at least thirty (30) days;
- The account has deposits totaling at least $400 or more within each thirty (30) day period;
- The account demonstrates consistent deposit activity;
- The account owner is current on all loan obligations with us; and
- The account is not subject to any legal or administrative order or levy, such as bankruptcy or tax lien.

We offer other overdraft protection services in addition to OOPS!™. These include an overdraft line of credit and overdraft protection linked to another account of yours with us, such as a savings account. If you apply and are approved for this optional service, you may save money on the total fees you pay us for overdraft protection services.

Overdrafts should not be used to pay ordinary or routine expenses and you should not rely on overdrafts as a means to cover these expenses. If at any time you feel you need help with your financial obligations, please contact us at **706-320-8500** to discuss your options or speak with one of our member service representatives at your local branch office.

Status History

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